

Mazda Digital Reputation Management and Social Media Management Provider

The way customers find, choose, and contact a dealership has changed dramatically over the last few years. Nearly every consumer decision starts with an online search instead of relying on word of mouth. Dealerships that don't make it convenient for consumers to find and interact with them online will be left behind.

Messaging tools that drive results.

Grow your business.

+ Consumers who receive texts are
 40% more likely to convert.

Improve satisfaction.

+ **77%** of Podium businesses report higher customer satisfaction.

Increase efficiency.

+ Podium helps users save
5 hours a week on average.



A tool for every interaction.



Reviews

Send invites. Get online reviews. Rank higher on the sites that matter.



Review Response

Automated replies to customer reviews.

Webchat

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Turn online traffic into offline business by letting your customers text you.



Review Response Plus

Automated replies to reviews and dedicated support for your dealership.

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Videochat

Start a video call in seconds by sending a secure text link.

£1⊧	

Campaigns

Send targeted SMS campaigns directly to customers.



Surveys

Discover what's working well—and what isn't—in real-time through text.



Payments

Collect digital and in-person payments

Podium + Mazda Pricing

Core Packages

Podium	\$449	Podium Platform	\$669	Podium Platform	\$759
Reviews	/month	Standard	/month	Advanced	/month
 Inbox Reviews Payments 		 Inbox Reviews Webchat Teamchat Payments 		 Inbox Reviews Webchat Pro Teamchat Payments 	

Current Customer Add-Ons:

Webchat	 \$225/month
Webchat Pro	 \$315/month

Core Package Add-Ons:

Podium Surveys	_ \$179/month
Reynolds Direct Integration	_ \$199/month
Advanced Automations	_ \$109/month
Live Video Chat	_ \$109/month
Review Response	_ \$315/month
Review Response Plus	_ \$715/month
Campaigns 100 Subscribers	_ \$45/month
Campaigns 500 Subscribers	_ \$135/month
Campaigns 1,000 Subscribers	_ \$225/month
Campaigns 3,000 Subscribers	_ \$585/month
Campaigns 5,000 Subscribers	_ \$900/month
Campaigns 10,000 Subscribers	_ \$1,710/month